Mike Rowlinson Technology Ltd Case Study 16



<u>Chinese Carbon Black Manufacturers – Capability Audits</u>

Overview

A client needed to determine the capability of various Chinese carbon black manufacturers with respect to meeting designated product performance requirements.

Objectives

Determine client knowledge gaps, execute audit plan and deliver final report recommendations.

Actions

- Pre-screen designated manufacturer quality data
- Identify client knowledge gaps
- Determine audit plan
- Execute audit plan at various manufacturing sites
- Report recommended actions

Outcome

MRT identified client knowledge gaps and executed the audit plan accordingly.

A detailed report was delivered recommending forward actions.

The client was able to determine the most appropriate course of action with the suppliers within the program scope.

